

# Project Challenge

spring show 2019

## SEMINAR PROGRAMME

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**21 March 2019**  
**Olympia, London**

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## CASE STUDIES & EXPERTISE ZONE

### 10:15 Managing Programmes in Public – Private Partnerships (PPP)

**JS Humphreys, Programme Manager, Community Health Partnerships**

In 2017, Community Health Partnerships (CHP) decided to consolidate its programme and project processes in order to have a single version of the truth and, following a procurement process, selected Antura to help it to do so.

As head tenant for the £2.5bn NHS LIFT estate, CHP is responsible for the overall management of 305 primary and community healthcare buildings across England, taking a lead on asset change in collaboration with its private sector partners.

This presentation will cover CHP's journey toward a single version of the truth so far, including implementing a new PPM tool and developing other best practices within an already prescribed process.

### 11:15 If Projects are the vehicle to deliver change then Innovation is the means to initiate change

**Robert Toon, BIM Co-ordinator, Kier Construction**

In an increasingly competitive market, the speed to innovate & deliver change directly correlates with business success. Robert Toon, from Kier will talk through Kiers approach to increasing innovation maturity and how at its core they have recognised the power of collaboration and that by empowering diversity of thought and expertise they can uncover the answers and solutions to their challenges.

### 12:15 5 Threats to Digital Transformation and How IT/ PMO can Lead

**Robert Lawrence, Implementation Consultant, EMEA**

The role of the IT/ PMO professional is rapidly changing. From a traditional service-oriented role to the modern enterprise change agent. Today's executives look to IT and PMO leaders to digitise processes, boost productivity and keep organisations ahead. This pressure to update and improve is complicated by the complexity of the modern workplace making the quest to transform enterprise work more chaotic and harder to control.

Using real-world examples learn the five core problems hurting your ability to deliver on digital transformation and enable you to be the strategic partner the business needs.

### 13:45 Balancing skills capacity with demand, in a volatile multi-project environment

**Barry Muir, Managing Director of Innate Management Systems**

Managing multiple projects with a limited pool of resources can be an exciting ride. Whilst sufficient skills must be available to ensure timely completion of assignments and avoid client disappointment, having spare resources 'just in case' can severely impact operational profits.

Drawing on recent experiences with Lendlease, the international property and infrastructure developer, and others, we will see how project and services organizations can maintain the right balance in a constantly changing environment.

### 14:45 Transitioning from Project Management to Change Management – A Case Study

**Tim Woodgett, Head of Project Delivery, Liberty Speciality Markets**

Liberty Speciality Markets (LSM) is a fast paced, growing global (re)insurer with an ambition to deliver a high degree of strategic change. LSM needed to do something different from the classic project delivery method if they were going to meet this ambition. In short, they needed to ensure they didn't just deliver projects anymore, but deliver long lasting behavioural change that delivered real business value.

However, it wasn't easy to transition to new ways of working overnight (i.e. Agile & Change Management) and this case study will discuss some of the approaches taken, the hurdles encountered and some of the solutions still being tried and implemented to jump them.

### 15:45 Leading Digital Transformation: Demystifying the Myth, Buzz and Hype

**Kuldip Sandhu, Managing Director, Innovative Quality Solutions (IQS)**

Digital transformation is set to have a profound transformation on organisations and institutions across all sectors and all key governance activities. The implications for this on change managers and IT leaders is paramount. Do you have the skills and knowledge to thrive in this context? Join us to hear more about the implications for change leaders & practitioners as we face future challenges and learning. How have they achieved results? How do we navigate through the change programs, gain insight into best practice and learn about leading end user experience to manage the evolving digital landscapes and business models?

Key Speaker Kuldip Sandhu will share his experience of developing and delivering Digital and Technology strategies.

## MASTERCLASS/ SOLUTIONS ZONE

### 10:15 Managing change overload!

**Melanie Franklin, Director, Agile Change Management Limited**

The volume of change keeps increasing, so the challenge is how to successfully implement multiple changes whilst still maintaining business as usual? One of the biggest talking points in change management is ensuring a sensible balance at a time when organisations have far more ideas for change than they have resources to implement them.

In this presentation, Melanie will share ideas for defining the questions to ask to discover all of the initiatives likely to impact an area of the business. She will identify the key questions to ask to assess the impact on current business operations and the level of risk to maintaining services to existing customers and set out ideas for how to tackle change overload including what actions to take and who to involve.

### 11:15 Conquering your Organisation's Digital Hesitance

**Stephen Brown, Head of Innovation, Polarisoft**

Is your organisation filled with great people? Does your organisation still struggle to evolve? This challenge impacts all of our project and portfolio improvement activities. Is that challenge hard to solve because of the organisation, basic human behaviour, or the technology?

Stephen Brown will discuss the relationship between human change behaviour and deploying an automated digital project approach; how to leverage information psychology and human behaviour to make an easy and effective transition to a fully automated digital project environment, no matter the size or complexity of your organisation.

### 12:15 The Design and Establishment of a PMO and the need for an IT Platform

**Fergal Collins, Head of the Programme Management Office (PMO), Tusla**

Following the decision to establish a Programme Management Office in an organisation there are five phases that need to be gone through to establish, position and resource the PMO so that the PMO adds real value to the Organisation.

This presentation will look at how you first choose the operating model that you want, and then how you might position the PMO in your governance structure. A real life example is then given on how a PMO can support the governance structure of an organisation implementing a large transformational programme. Following this, the presentation will discuss resourcing the PMO and bringing in the correct IT solution for the PMO.

### 13:45 Building your business case for Project Portfolio Management tools and a PMO

**Christopher Pond, Solutions Director, CPS**

PMO's and project tools can simplify ways of working, support governance, provide insights and facilitate reporting across your portfolio. To obtain funding you'll need to build a solid business case.

CPS has years of experience helping customers justify the reasons and costs, on an outcomes basis. In this session CPS' Consultants will outline the why and highlight the areas to concentrate on to obtain that all important board sign-off.

### 14:45 Stellar Resource Capacity Planning in Three Steps: Seamlessly ensuring the right people are in the right place at the right time

**Greg Bailey, Vice President, Resource Planning, Tempus Resource by ProSymmetry**

Most organisations simply don't have enough skilled people to accomplish all the work they want to do in the time in which they wish to accomplish it. This is true in every area of business, but it's particularly true when it comes to balancing the competing priorities of running the business and transforming the business.

Historically, this has been treated by most organisations as nothing more than a persistent annoying problem that they have always managed to live with, but digital business is changing the operating tolerances allowed to any successful business. We will be showing you how to accomplish this goal in 3 Steps.

### 15:45 Modern Work Management

**Microsoft Speaker TBC**

Over the last few years, the basic organising concept for work – the project – has changed significantly. Once a well-defined set of tasks, people, and milestones, today's projects take on many shapes and sizes.

Microsoft will discuss the new features of Project Online including Home and Roadmap and how the tool is evolving to meet the evolving demands of a PMO.

## LEARNING & PROFESSIONAL DEVELOPMENT ZONE

### 10:00 PRINCE2 in 40 Minutes

**Paul Bradley, Managing Director, SPOCE**

This is a full PRINCE2 Overview in 40 minutes. Whether you are new to PRINCE2 or looking to re-register your Practitioner certificate, this presentation is ideal. The session will be very fast paced as there is a lot to get through!

**WARNING:** We advise all attendees to grab a strong coffee or a hi-energy drink before entering. There is no time for pondering! We have 340 pages containing 7 processes, 7 themes and 7 principles to cover. There's a 40 minute deadline to meet! Plus you need to leave this presentation with an amazing amount of PRINCE2 knowledge! Let's go!

### 11:00 Skills for Working Life in the Third Millennium

**Veijo Hytti, CEO of Keto Software**

What are the essential working life skills that are required to succeed, both today and in the future?

Veijo Hytti, CEO of Keto Software, will present his view on how working life will change and what that means for each of us. Beyond the buzzwords and trendy methodology terms, you will discover the real skills that are needed to succeed as a true professional in project and programme management.

Veijo's approach has a strong Scandinavian and Finnish approach. Human skills will be more and more valuable, even if the technology talk is dominated by AI, machine learning, VR and gaming. Veijo is an inspiring entrepreneur and shares his view on building successful teams and businesses.

### 12:00 What am I worth in the current PM market?

**John Thorpe, Director, Arras People**

In this session, John will explore the current market conditions in the UK for project management practitioners for both job seekers and those looking to hire. Some observers continue to say we are in a "Candidates Market" but does the data support that view? More importantly how is this impacting practitioner remuneration after many years of stagnation?

Join John as he explores the latest market data and examines what the current market conditions could mean for you. He will draw on data including the 2019 Arras People Project Management Benchmark Report to explore the latest trends in remuneration for practitioners working in both permanent and contracting roles.

### 13:30 Chartered Project Professional – a game changer for you and for the profession

**Gill Hancock, Head of Professional Standards, APM**

Chartered Project Professional (ChPP) is a professional standard that the Association for Project Management (APM) launched in May 2018.

Find out about the development of the chartered standard, the benefits for the profession, employers and you as an individual. Interested in applying to become a Chartered Project Professional? This session will also give you an overview of the routes to achieving chartered status and how to apply.

### 14:30 PMO KPIs, Metrics and Measures

**Lindsay Scott and Eileen Roden, PMO Flashmob**

How do PMOs measure how useful they are to the business – the value they bring, the benefits they deliver? Why should the PMO even measure in the first place – who are we measuring for, who actually cares and ultimately how do you know if your PMO is successful?

In this session from PMO Flashmob we share the latest insights from the Inside PMO Report produced specifically to explore and answer these questions. The Report is produced following the PMO Manager's Lunch – an annual event designed to find out what real PMO practitioners do in their day-to-day work.

## SOLUTIONS, PLANNING & CONTROLS ZONE

### 10:00 The evolution of the prehistoric sticky notes

**Stefan Dixon, MatchWare Ltd**

Are you having problems creating and optimising the work breakdown structure? Are you constantly re-creating data throughout the life cycle of the project for presentations or reporting purposes? These issues can be easily solved by applying mind mapping technology to the project life cycle.

Mind mapping has traditionally been presented as a tool for planning and organization, as an effective way to develop, organize, and present multiple facets of the project plan. Primarily used for the construction of the WBS, advanced uses of this technique also simplify the complex process of communicating the project plan. Those uses will be demonstrated through direct audience interaction during this presentation of an unquestioned versatile and valuable tool for use by PMs and BAs.

If you feel like you need to optimise your WBS and are looking for ways to communicate the project plan more successfully... this is the session for you.

### 11:00 Yes, you can deliver faster by combining Agile and Waterfall!

**Nicholas Mierowski, The UK/Benelux Sales Manager, Sciforma**

Join Sciforma for this presentation. You will learn how to manage "two separate but coherent styles of work, one focused on predictability and the other on exploration" as defined by Gartner as the "bimodal approach".

Discover how Sciforma is marrying Agile and Waterfall/CCPM approaches in one single PPM tool. Discover how you can implement a PPM tool and deliver faster!

### 12:00 Better together: Microsoft Project and Microsoft Teams

**Violaine Guionie, Microsoft Project Sales Solution Professional**

Microsoft Teams is the single hub for team work and with Project Online, becomes the central hub for your project organisation.

Microsoft will demonstrate the ultimate collaboration functionality with Microsoft Teams and Project and provide top tips for achieving great Project team work and organisation.

### 13:30 Learning Lessons from projects: Pitfalls and Pointers

**Ken Burrell, Pragmatic PMO**

Most project management approaches incorporate a 'lessons learned' activity. But many organisations do little more than document experience and file it on a shelf, which is less like lessons learned and more like lessons identified, or even worse, lessons ignored.

Some people in the PM community think lessons learned is so broken it's not worth doing. Ken Burrell thinks there is still value to be had, with the application of some pragmatic primping. This session (based on his forthcoming book) looks at how organisations learn from projects, how it goes wrong, and offers some ways to fend off failures.

### 14:30 Modern task and work management with Office 365

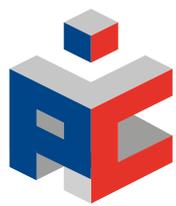
**Duncan Griffin, PPM Consultant, CPS**

Project management has never just been about scheduling, costs and risks. It's about working in a collaborative way to achieve a successful outcome.

CPS will discuss and demonstrate the various capabilities available to organisations via Microsoft Office 365 – Planner, Teams, Project, Azure Boards & Power BI – to enable teams to be informed and work from anywhere on multiple devices.

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Enclosed is a compilation of the inspiring presentations available.

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Exhibiting organisations  
as at 19/02/2019

- Antura
- Arras People
- Association for Project management
- Bestoutcome Limited
- Change Management Institute
- Cora Systems
- Corporate Project Solutions
- Counterpart Solutions
- Edison365
- Innate Management Systems
- Keto Software
- KeyedIn Projects
- Knowledge Tree Training
- Kogan Page
- MatchWare
- Mavenlink
- Micro Planning International
- Microsoft
- Ninth Wave
- PEOPLECERT
- Planisware
- Planning Planet
- PMO Flashmob
- PMO Learning
- Polarisoft
- Project
- Project Manager Today
- ProSymmetry
- Sciforma
- SPOCE Project Management
- Workfront

